Report to: EXECUTIVE CABINET

**Date:** 25 July 2018

Executive Member Reporting Officer:

/ Councillor Leanne Feeley – Executive Member for Lifelong

Learning

Councillor Oliver Ryan - Executive Member for Children &

Families

James Thomas – Director of Children's Services (DCS)

Subject: NEIGHBOURHOOD WORKING FOR TAMESIDE

Report Summary: The report sets out the strategic proposals for Tameside in

relation to the development of a consistent approach to

neighbourhood working.

Recommendations: Executive Cabinet is asked to note the content of the report and

approve the strategic approach outlined, and the specific

recommendations for:

A single vision for neighbourhood working

• An outcomes framework reporting at neighbourhood level

• Alignment with members' Strategic Neighbourhood

Forums

Work to be taken forward to ensure effective joint working

across service areas

Links to the Corporate Plan: The Corporate Plan outlines the priorities for improving the

borough of Tameside including the quality of life for children and

families.

**Financial Implications:** 

(Authorised by Section 151

Officer)

There are no direct financial implications arising at this stage

relating to the report.

Associated implications will be referenced as appropriate as the

neighbourhood working model is developed.

**Legal Implications:** 

(Authorised by Borough

Solicitor)

The Council is required to deliver efficient and effective services otherwise value for money within a balanced budget. To achieve

this, services need to be joined up and effectively communicated to all stakeholders including staff and partners and importantly the

public.

**Risk Management:** Contained in the body of the report.

Access to Information: The background papers relating to this report can be inspected by

contacting the report writers James Thomas and Tom Wilkson

🍑 Telephone: 0161 342 3354

e-mail: james.thomas@tameside.gov.uk

#### 1 INTRODUCTION

- 1.1 There are currently three discrete neighbourhood models in operation and development for service delivery within Tameside:
  - Care Together Integrated Neighbourhood Teams and Framework for Health & Adult Social Care:
  - Integrated Neighbourhood Services Police and Operations & Neighbourhoods;
  - Successful Families Children's Integrated Neighbourhood Model Children's Services
    & Partners.
- 1.2 Currently these have been developed separately and there is a lack of an overarching strategic vision or planning to ensure a single approach to neighbourhood working within which discrete services can deliver their services effectively. Of course our residents do not have needs that sit discretely in service blocks, and our approach will be most effective when we are fully joined up, flexible and responsive.
- 1.3 This paper sets out how we can move to a single neighbourhood approach, and develop effective operational links where it is effective to do so. There are many good reasons why the work to date has developed along three paths, as each area of work does address quite differing sets of needs and different groups of services and partnerships. Indeed there are major risks in a simplistic approach that thinks it is possible to fully integrate all services for all ages. So our working assumption is that there will continue to be a need for three models, but all can benefit from an approach that is aligned to become three modules within a single Tameside model.
- 1.4 This evolution of neighbourhood service delivery will be closely aligned with the Leader's initiation of Strategic Neighbourhood Forums, and gives an opportunity to ensure that members can be consulted upon key service developments at the local level.

### 2 NEIGHBOURHOOD WORKING

### **Vision & Principles**

- 2.1 It is instructive that the vision and principles for each of the three models demonstrate close alignment but each uses slightly different language as they have each been developed separately. So there are no obstacles here to a shared overarching vision and set of principles which articulate the common focus upon:
  - Improving outcomes for our residents
  - Local services responsive to local need
  - Partners responding with an integrated and flexible approach
  - Building upon the assets of the community and intervening early

# **Proposal One: Single Vision and Set of Principles**

2.2 Members should agree a single vision and set of principles to which applies to all our neighbourhood working.

## **Proposal Two: Focus on Outcomes**

2.3 The Policy and Performance Team should review the current approach to outcome reporting for each of the three neighbourhood models and make recommendations for any purposeful alignment, and for those performance measures where it is sensible to report at a neighbourhood level.

### **Proposal Three: Members' Engagement**

2.4 Members should consider the alignment of our neighbourhood model with the Strategic Neighbourhood Forums and how this can ensure effective local consultation on service developments.

## **Proposal Four: Mapping Overlaps and Planning Joint Working**

2.5 The three respective operational leads should map out the extent to which residents' needs currently overlap across the three models, and plan effective joined up ways of working where this is necessary.

## **Next Stages**

- 2.6 If Members approve the approach and the proposals, then these will be taken forwards:
  - Initially with the core partners involved ICFT and GM Police
  - And subsequently with the wider partnership network

### 3 RECOMMENDATIONS

3.1 As stated on the report cover